



Warm Home Discount Scheme

What you'll get

You could get £140 off your electricity bill for winter under the Warm Home Discount Scheme.

The money isn't paid to you - it's a one-off discount on your electricity bill, between September and March.

The discount won't affect your Cold Weather Payment or Winter Fuel Payment.

Pre-pay or pay-as-you-go meters

You can also qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

Eligibility

You qualify for the discount if:

- your electricity supplier was part of the scheme (list @ <https://www.gov.uk/the-warm-home-discount-scheme/eligibility>)

- your name (or your partner's) was on the bill

- you were getting the Guarantee Credit element of Pension Credit (even if you get Savings Credit as well)

You'll receive a letter between October and December telling you how to get the discount if you qualify.

Your electricity supplier will apply the discount to your bill by the end of March.

If you did not get a letter, and you think you're eligible, contact the Warm Home Discount Helpline:

Telephone: 0800 731 0214

Warm Home Discount Blue Zone, Ground Floor Phase 1 Peel Park Brunel Way

Blackpool

FY4 5ES

If you don't qualify:

You may be able to apply directly to your electricity supplier for help if you don't qualify because you don't get the Guarantee Credit element of Pension Credit but:

- your energy supplier is part of the scheme

- you're on a low income

- you get certain means-tested benefits

Check with your supplier to see if you're eligible and how to apply.