

Warm Home Discount Scheme

1. What you'll get

You could get £140 off your electricity bill for winter 2017 to 2018 under the Warm Home Discount Scheme.

The money isn't paid to you - it's a one-off discount on your electricity bill, between October and March.

The discount won't affect your [Cold Weather Payment](#) or [Winter Fuel Payment](#).

Pre-pay or pay-as-you-go meters

You can also qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

2. Eligibility

You qualify for the discount if on 9 July 2017 all of the following applied:

- your electricity supplier was part of the scheme
(list @ <https://www.gov.uk/the-warm-home-discount-scheme/eligibility>)
- your name (or your partner's) was on the bill
- you were getting the Guarantee Credit element of [Pension Credit](#) (even if you get Savings Credit as well)

If you don't qualify

You may be able to apply directly to your electricity supplier for help if you don't qualify because you don't get the Guarantee Credit element of [Pension Credit](#) but:

- you're on a low income
- you get certain means-tested benefits

Check with your supplier to see if you're eligible and how to apply.

3. How to claim

You'll receive a letter by 30 November 2017 telling you how to get the discount if you qualify.

Your electricity supplier will apply the discount to your bill by the end of March 2018.

If you didn't get a letter

Contact the Warm Home Discount Team if you didn't get the letter and both the following apply:

- you get the Guarantee Credit element of Pension Credit
- you think you qualify

Warm Home Discount Scheme

Telephone: 0345 603 9439

Monday to Friday, 8:30am to 4:30pm

[Find out about call charges](#)

Warm Home Discount Team

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