

## Accessing Accommodation

### NELC Housing related support:

The gateway system. Agencies must provide a referral through the Gateway at [www.nelhrsgateway.org.uk](http://www.nelhrsgateway.org.uk)

For vulnerable people to apply for assistance to live independently.

Can be floating support or housing accommodation.

#### *Eligible people:*

- Older people with support needs
- Families needing support
- Homeless offenders or people at risk of offending
- Homeless people experiencing domestic abuse
- Homeless people with general multiple needs
- Homeless people with multiple complex needs
- Homeless people aged 16 – 25
- Offenders or people at risk of offending needing support
- People experiencing domestic abuse needing support
- People with mental health problems needing support
- Single person over 25 needing support
- People aged 16-25 needing support

#### *Support available includes:*

- Setting up a home and tenancy
- Finance and budgeting
- Maintaining the safety and security of the home
- Living skills
- Occupation and accessing the community
- General health and wellbeing

#### *Service providers are:*

- Longhurst & Havelok Housing association
- Doorstep
- Salvation Army
- YMCA
- Women's Aid

### Home Options Team

Initial contact by phone only – 01472 326401

**Homechoicelincs;** [www.homechoicelincs.org.uk](http://www.homechoicelincs.org.uk)

To access Shoreline Housing Association (Lincolnshire Housing Partnership) accommodation:

- Applicants must create an account to be able to bid on available properties.
- Applicants are put into 1 of 5 bands depending upon their needs.
- We have dedicated Shoreline phone and computer access in Centre4

## **Key Ring**

Keyring is a tenancy related support service for vulnerable adults. They can support people to obtain housing, maintain their tenancy and to learn life skills (cooking, housekeeping etc).

All tenants receive at least an hour's support each week, though may some get more

Referral can be direct to Keyring: you don't need to refer through the new NELC gateway.

Email referrals direct to Anne.Palmer@keyring.org

## **Rightmove (private landlords)**

[www.rightmove.co.uk](http://www.rightmove.co.uk)

## **Guinness Northern Counties Housing Association (Guinness Partnership)**

<http://www.guinnesspartnership.com/find-a-home/>

As of Jan 2018 – they are not taking any new applications at the moment except for older people for sheltered housing.

The area code is 8081

## **CARE rent scheme –**

Care Family & Support Centre  
18 Hainton Ave  
Grimsby  
DN32 9BB  
01472 232310

[www.carenelincs.co.uk](http://www.carenelincs.co.uk)

[enquiries@carenelincs.co.uk](mailto:enquiries@carenelincs.co.uk)

The CARE Rent Scheme aims to assist local people who are experiencing severe housing difficulties who are usually homeless, or under threat of homelessness, to find private rented accommodation with Landlords who have been approved by their scheme.

They are NOT an accommodation agency

## **STRAND COURT**

Hope Street  
GRIMSBY  
DN32 7AZ

Providing Housing with Care for Older People in North East Lincolnshire

## **COMMUNITY SUPPORT SERVICES**

L & H Homes

## **STEPS**

### **Emergency homeless accommodation**

STEPS provide emergency accommodation with high levels of support in North East Lincolnshire for people who are immediately homeless.

Accommodation is available on need, and is a mix of shared houses and single flats for people staying for no more than 16 weeks. STEPS staff support residents to find more permanent accommodation.

**Location;**

Hainton Chambers, 36 Hainton Avenue, Grimsby, North East Lincolnshire, DN32 9BB.  
Opening hours: Monday – Friday, 9:30am – 12:30pm, 1:00pm – 5:00pm.

**Contact;**

People can self-refer at the STEPS office based at Hainton Chambers in Grimsby.  
Contact the team on 01472 500133

**HARP**

**Short-term accommodation for ex-offenders**

HARP offers emergency accommodation for up to twelve weeks for ex-offenders. Individuals receive high levels of support in a range of shared accommodation or flats in North East Lincolnshire.

They are also able to support ex-offenders in their own home for up to two years.

**Contact;**

Humberside Probation agrees who will be referred to the service.  
Contact the team on 01472 500133.

**Harbour Place Night Shelter**

01472 344118

**Haig Housing**

Ex-service people; <http://www.haighousing.org.uk/>

**Grimsby and Cleethorpes Area Doorstep**

115 Pasture Street

Grimsby

DN32 9EE

United Kingdom

Phone; 01472 321444

Email; [info@mydoorstep.org.uk](mailto:info@mydoorstep.org.uk)

Website: <http://www.mydoorstep.org.uk>

**Service offered**

Drop-in centre offering information and support to young homeless people aged 16-25. Information on benefits, education and training, finding accommodation and housing rights. Also provide temporary supported accommodation for young single people and young parents aged 16-25. Outreach and floating support service to young people with housing related problems in their own homes.

**Who do they help?**

Young homeless people aged 16-25.

**Area served**

North East Lincolnshire

## **How to contact**

Best way to get in touch; Drop-in or phone.

Opening times

- Monday: 1pm - 4pm
- Tuesday: 1pm - 4pm
- Wednesday: 1pm - 4pm
- Thursday: 1pm - 4pm
- Friday: 1pm - 4pm

## **Field View Crisis Accommodation**

7-9 Selge Way, Grimsby, South Humberside, DN33 1RN

Tel; 01472 752049

Mainly work with crisis team and community mental health team.

## **HOUSING RELATED SUPPORT SERVICES**

### **Referral Form**

Humbercare Ltd  
2 Abbey walk  
Grimsby  
DN31 1NQ  
Tel: 01472 245820  
Fax: 01472 354090

### **Statement of Purpose**

Humbercare is an enabling organisation dedicated to providing quality and innovative services to adults and young people in need.

Humbercare believes that all people should have the opportunity to realise their potential, improve their skills, optimise their life chances and become responsible members of the community

### **Project Brief**

The Project will deliver needs appropriate, face to face, short term housing support, for people with Mental Health / Dual Diagnosis issues, Young People, and those with a physical disability in North East Lincolnshire.

- They accept referrals direct from clients, statutory agencies, housing and the community sectors.
- They provide a person centred service.
- A rights based enabling approach to the promotion of independence.
- They support clients to access, maintain, and sustain independent living in their own home in the community.

Clients must be in their own independent accommodation in order to be given a place on the Project. Clients are encouraged to access training and education, to increase skills and access to employment.

They also provide an out of hour's emergency On Call Service for clients who are accepted onto project. Support can include tenancy or resettlement advice, support with money management or debt issues, claiming benefits and support to deal with other professionals, e.g. health and housing.